

## Issue 5

### Sep 2017

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Welcome to the fifth newsletter. Sorry it's been so long since the last; once you've read through this one, you'll realise there's been an awful lot going on behind the scenes!

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Drs Morrice, Masson & Geddes

Newsletter

## New GP

We are delighted to welcome **Dr Jenna Andrews** to the practice. She has a lot of experience, having just spent two years working locally in East Renfrewshire. Prior to this, she spent two years working as a GP Principal at a mother & baby hub in Australia. She has a wealth of experience in women's health, having all the requisite qualifications and also being trained in coil fitting and contraceptive implant insertion. We have known her for some time now and we are sure that she will fit in very well and are looking forward to working together when she starts in October, in what is an exciting new chapter for the practice.



## Clinical Director

Dr Masson has just been appointed to the role of **Clinical Director of East Renfrewshire Health and Social Care Partnership (HSCP)**. This is a management role with a wide range of duties, including oversight of the delivery of various health and social care services in East Renfrewshire, monitoring performance of GPs, improving the interface between Primary Care and Secondary Care and working with the wider HSCP team to shape future policies. From 1<sup>st</sup> September, Dr Masson will be working in the practice Mondays, Tuesdays and Fridays. He will work as Clinical Director on Wednesdays and Thursdays. These dropped sessions have given us the opportunity to bring in Dr Andrews and provide not only more female GP appointments, but more sessions in total than ever before.

## Vaccines

It's almost that time of year again!

We'll be putting on drop-in flu vaccine clinics again; watch out for posters, the TV screens and on our website and Facebook page for dates of clinics.



Clarkston  
Medical

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East Renfrewshire G76 7HN  
Tel 0141 451 0620  
Fax 0141 638 8626

Remember, the easiest way to book an appointment with the GP of your choosing is to use our online services, ask reception for a registration form.

# Receptionists

We welcome two new receptionists who have settled in very quickly to the role; Jacqueline MacFie (right) and Margaret Gemmell (below). Both are very cheery additions to the team.



We say goodbye and good luck to Kirsty and Katie, heading off to do Digital Marketing and Midwifery respectively.



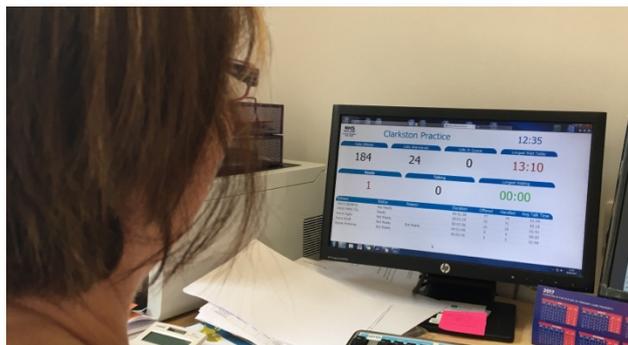
# Spirometry

In July, Dr Masson completed his training in spirometry, to become, we believe, the first GP in the UK to attain the ARTP/BTS Full Certificate in Spirometry. He also joins the ARTP and ERS (European Respiratory Society) as an Associate Member.



# Telephone Upgrade

We are pleased to advise that we have secured an upgraded telephone system which should make it a lot easier to handle the number of calls we receive. We now have call centre functionality, which helps both staff and patients know what's going on when you're trying to get through. Here's Fiona monitoring the stats:



# Parking

A common complaint that we hear are issues surrounding parking at EHCC. Unlike at Busby Road, we have no say or control over what happens in the grounds here at EHCC - we simply rent space within the building.

It appears that one of the reasons for the car park being so busy is patients staying longer to sample the delights of the café - the price we pay for having such nice, welcoming facilities.

Most of the time the parking is ample, and let's not forget it's about 300 more spaces than we had up the road!



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Thank you for reading our newsletter. Kind regards,

Drs Morrice, Masson & Geddes